

Silent Auction FAQ

- **When can I begin bidding on auction items?** Our Red Door Bash silent auction goes live Monday, September 12 at 10:00 AM CST and closes at 8:30 PM on September 21.
- **Do I have to buy a Red Door Bash ticket to participate in the auction?** No, our auction is open to anyone and everyone who registers with the event site. No ticket is required, although we'd love to have you join us for this part of the event, too.
 - Go to: GildasClubMiddleTN.org/Red-Door-Bash
 - Click 'Register for the Auction' to register and start browsing or bidding.
- **How does the silent auction work?** The auction is an online auction, so you can participate from anywhere using your smartphone, tablet, or computer.
- **How do I participate in the auction?**

[Get started at GildasClubMiddleTN.org/Red-Door-Bash](http://GildasClubMiddleTN.org/Red-Door-Bash)

Just click the SILENT AUCTION or REGISTER FOR THE AUCTION button towards the top of the page and enter your name, cell phone number, e-mail address, and credit card information. Registering with your cell phone number ensures you receive text notifications specific to your items/bids.

- **How do I start and continue my bidding?** Browse the silent auction by clicking on the SILENT AUCTION button on GildasClubMiddleTN.org/Red-Door-Bash or by clicking ITEMS at the top of the page once you login to the auction site.

Scroll, and when you see an item of interest, click on it and then enter your bid! You can also star your favorite items by clicking the STAR icon under your favorite items – this makes it easy to find your favorites as you're determining what to bid on. All of your starred items, along with items you have bid on, can be viewed in the MY ACTIVITY tab.

- **How do I keep active and know if I am outbid or have won an item?** You will be notified via text if you have been outbid, hit your bid maximum, and/or won an item. If you are NOT receiving text messages, make sure you have the correct mobile number in your profile.

Optional Feature

Use Max Bidding to ensure you win by clicking the AUTO BID tab. Next, enter a bid up to a certain amount and the site will automatically increase your bidding as needed to keep you winning. The bid will increase until your amount is reached – set it and forget it.

- **How do I collect the items I win?** When the silent auction closes at 8:30 PM on Wednesday, September 21, you will receive a text message if you won any items. Auction winners are required to make payment the night of the event. All auction items will be available for pick up at Gilda's Club at 1707 Division Street, Nashville, TN 37203 beginning, Friday, September 23rd at 9:30 AM, or at the Omni Hotel the night of the event.

If you are unable to pick up your item(s), or you live out of town. Please call 615-329-1124 and other arrangements will be made.

Now get ready to bid and win!